
ÄSTAD VINGÅRD PRIVACY POLICY

HOW WE USE PERSONAL DATA

This privacy policy describes Ästad Vingård's processing of your personal data, which applies when you use Ästad Vingård's services or are in contact with us. Everything is done in accordance with the EU regulation GDPR (General Data Protection Regulation).

ÄSTAD VINGÅRD AB IS RESPONSIBLE FOR YOUR INFORMATION

Ästad Vingård AB (Swedish organizational number 556613-8797) is responsible for that your personal data being processed in a legal way according to GDPR. Ästad Vingård respects your privacy and always protects your personal information with the technical and organizational measures required in each individual case, ensuring that the process takes place according to current law.

HOW ÄSTAD VINGÅRD COLLECTS YOUR INFORMATION

We collect information when you provide some form of information to Ästad Vingård, on events such as subscribing to newsletters, requesting quotations and confirmations, customer surveys, or table reservations. It also happens that Ästad Vingård receives personal information from sources other than yourself, such as companies that mediate bookings or possibly SPAR (The government's personal address register) and other public sources, to be used for, for example, credit information and address updates.

EXAMPLES OF INFORMATION THAT WE COLLECT

Name, e-mail address, telephone number, postal address, profession/ position, and in some cases allergies and health conditions.

HOW WE USE YOUR INFORMATION

Ästad Vingård processes your data to fulfill our services to you, such as booking a hotel room, reserving a table in the restaurant, registering for a guided vineyard tour, and/or sending out relevant offers that we think you are interested in, or if you have left your consent for us to process your data. Simply, to give you good service and to know how to get in touch with you if something unforeseen occurs. In some cases, Ästad Vingård may need your consent to process your data. When you give your consent in these cases, you will always receive clear and unambiguous information about what you agree to.



ÄSTAD VINGÅRDS INTEGRITETSPOLICY

WHO HAS ACCESS TO YOUR INFORMATION?

Your personal information is used by Ästad Vingård, our hotel- and restaurant booking managers. We do not disclose personal information to other companies unless we need to do so due to law, regulation, or government decisions, or to protect our rights or the rights of third parties. We never pass on, sell or exchange your personal information for marketing purposes to third parties outside Ästad Vingård.

HOW LONG DO WE SAVE YOUR INFORMATION?

Ästad Vingård saves your personal information for up to 7 years.

YOUR RIGHTS

You have the right to request information at any time (free of charge once a year) about what personal data we have stored about you. Your request must be in a written paper (manually or printed), signed by hand, and contain information about your name and social security number. We need this to ensure that we disclose the information to the right person. Send your request for an extract from the register, information or correction of incorrect information to: Ästad Vingård AB, Ästad 11, 432 77 Tvååker, Sweden. The information will be sent to your population registration address. If your information at Ästad Vingård is incorrect, incomplete, or irrelevant, you can request that it be corrected. We cannot delete information that constitutes public documents or when it exists a statutory requirement for storage, such as accounting rules. We can also not delete data when there are legitimate reasons why the data must be saved, such as unpaid debts. You may at any time revoke your consent to allow us to use the information for marketing purposes. You also have the right to complain to the Swedish Data Inspectorate, which is the supervisory authority for the processing of personal data.

TRANSFER TO THIRD COUNTRIES

Ästad Vingård never transfers your personal data to countries outside the EU / EEA.



ÄSTAD VINGÅRDS INTEGRITETSPOLICY

COOKIES

Ästad Vingård uses so-called cookies, small text files, on the website to facilitate browsing on the site. They are mainly used to collect statistics about users' visits and improve the experience. For example, it may be that choices you make on our website are saved. Ästad Vingård also uses cookies for certain types of marketing.

UPDATE OF INTEGRITY POLICY

Ästad Vingård makes ongoing changes to this policy. A new version will take effect when it is made available on the website.

