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# BOOKING TERMS AND GENERAL INFORMATION

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## PAYMENT AND CANCELLATION

Ästad Vingård is a cash-free facility. It is possible to pay by card, Swish, or invoice. For invoice, please notify the invoice address no later than 7 days before arrival.

When booking 3 or fewer rooms as a private person, you can cancel and change your booking without cancellation protection up to 7 days before the day of arrival. When booking 4 or more rooms, the rules for conference booking below apply.

From 6 days before arrival, the full amount will be charged upon cancellation, unless cancellation protection has been purchased (SEK 295 / room). If cancellation protection has been purchased, the booking can be canceled free of charge until 3 pm the day before the day of arrival.

Cancellation protection can not be refunded and your card will be debited (or an invoice will be sent) after the cancellation.

The customer is solely responsible for damage or sabotage that you or participants through negligence cause at Ästad Vingård AB and the customer will then be liable for compensation. Ästad Vingård AB has the right to reject the groups that disturb peace and order.

## ACCOMMODATION

Suites, Hotel rooms, and Garden rooms are guaranteed to be available for check-in at 14:30 (unless the add-on Early Check-in at 13:00 has been purchased).

Cottages are available for check-in at 15:00.

Check-out on the day of departure is at 11:00.

You are of course always welcome to start your stay with us before you check-in, for example with lunch or a guided vineyard walk.



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## SINNENAS SPA

Entrance to Sinnenas Spa includes a loan of towel, bathrobe, and slippers.

Food and beverages (alcoholic/non-alcoholic) are ordered on-site at Smakbaren at Sinnenas Spa.  
*It is not allowed to bring your own food or drinks.*

Sinnenas Spa is open from 08:00 to 23:00 every day of the week.

The outdoor sauna environments are open from 08:00 to 18:00 every day of the week.

*(Please note that the opening hours for Sinnenas spa may vary depending on the current Covid-19 restrictions. Please read more about the current restrictions and opening hours at <https://astadvingard.se/covid-19/>)*

## RESTAURANTS

The dinner seating time in the restaurant will be announced at check-in.

Please inform us about any allergies or specific wishes regarding diet.

Breakfast is served from 07:00-10:00 on weekdays and 08:00-10:30 on Saturdays and Sundays, as well as public holidays.

For more information about meals and our restaurants, please visit [astadvingard.se](https://astadvingard.se)

## ACTIVITIES

Guided vineyard tour: Please bring suitable clothes and shoes, since the first half of the tour takes place outdoors on the vineyard. In rare conditions, when the weather conditions are unacceptably bad, the tour will be held indoors and presented with a slide show.

Wine tasting: At our standard 3-glass wine tastings, we always serve at least one (1) glass of wine grown and produced at Ästad. The other two glasses are selected wines from other interesting wine regions in the world.



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## ACTIVITIES AT GRÖNBETET

If you've booked an activity at Grönbetet, please bring suitable clothes and shoes according to the weather. Changing rooms and showers are available.

The high-altitude course: No alcoholic beverages may be consumed before or during activity. Please bring comfortable clothes and suitable shoes.

## CANCELLATION OF GROUP AND CONFERENCE EVENTS

### Payment

For those who have booked 4 or more rooms, the general booking conditions for group and conference arrangements apply. As the ordering customer, you are responsible for all costs incurred by the order and the event. Failure to participate in an ordered meal, accommodation, or activity does not entail the right to a price reduction. For events that are booked to a value greater than SEK 200,000 Ästad Vingård has the right to demand an advance payment of 50% of the booking value. Payment is made after the end of the stay via invoice unless otherwise agreed. In the case of a split invoice, a handling fee of SEK 100 per invoice will be added. Payment terms are 30 days unless otherwise stated, or if special payment terms have been agreed upon.

### Cancellation of group and conference events

Cancellations must be notified by a written message, such as an e-mail or a written letter.

If canceled up to 4 weeks before the date of arrival, no fee will be charged.

If canceled 2 - 4 weeks before the date of arrival, 75% of the booking value will be charged.

If canceled less than 14 days before the date of arrival, 100 percent of the booking value will be charged.

### Reduction of the number of participants at group and conference events

If reduced later than 14 days before arrival, 10% of the number of participants can be reduced without charge.

In case of reduction later than 7 days before arrival, 100% of the booking value will be charged per each canceled participant.



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## GENERAL INFORMATION

If possible, please let us know prior to your arrival if you prefer single or double beds, in cases where you stay 2 people per room.

We are also happy to receive information about any allergies before your arrival.

The easiest way to get to Ästad is by car. However, during summer, certain weekends, and public holidays, there's also a bus line from Varberg Central Station.

Ästad Vingård has free parking. There are also parking spaces for the disabled, as well as four charging stations for electric vehicles.

We will be very thankful if you would like to answer our guest survey which will be sent out after your approval at check-out.

In the event of a booking request/booking, your contact information is saved in accordance with our personal data policy.

